



Dear Customers,

Just a reminder with Easter this weekend, please note the following:

AUSCUS will be closed during the Easter Period - Friday 29th March to Monday 1th April inclusive.

We will return to the office 8.30am on Tuesday 2nd April.

If you have any FCLs, LCLs or air freight arriving this week or during the Easter Holiday period, we will be in contact regarding best and most economical delivery options.

Once we have vessel/flight ETA's confirmed we can then arrange accordingly with our transport providers.

Transport Providers

- **Our transport providers are not working during the easter period (at this time)**
- **If for some reason they choose to work, they will not be arranging any deliveries to clients they will only pick up from the wharf/airport and bring back to their depot and store until deliveries resume after the Easter holiday period. However, this will attract additional fees.**

Sometimes wharf or depot storage is unavoidable, but we will always do our very best to minimise additional charges, however there could be additional charges during this period such as:

- Via Yard Fees
- Lift on Lift off Fees
- Yard Storage
- Weekend/Public Holidays Surcharges

Note for FCLs – It's important to be aware of Container Detention during this period also, the shipping line will not extend detention for the public holidays, please keep that in mind.

We wish you a Happy & Safe Easter and hope that you enjoy your break with family and friends.

The Auscus Team